Integration Notes

Integrating with Symantec™ Event Collector

The Cascade Profiler integrates with the Symantec Event Collector. The Symantec Event Collector sees the Cascade Profiler as a sensor. It uses JDBC to remotely access the Profiler Events API and obtain information about network events that the Profiler has detected. The Profiler has been tested with Symantec Event Collector Version 4.2.

Configuring the Symantec Event Collector involves loading a JDBC driver for PostgreSQL, creating a read-only database account, and configuring the collector to access the Profiler. These tasks are described in detail in the *Symantec Event Collectors Integration Guide* and the *Symantec Event Collector for Cascade Profiler Quick Reference*. These are available from Symantec Corporation.

Configuring the Cascade Profiler for use by the Symantec Event Collector requires giving the Collector access to the Profiler database via the Profiler Events API. This is described below.

Providing access to the Profiler database

To give Symantec Event Collector access to the Profiler events API, you must set up a user account on the Profiler so that the Profiler can authenticate the Collector device.

1. Log into a Profiler account with Administrator privileges.
2. Go to the **Profiler Setup → Accounts** page and either:
   - Select the user name of the account that is to have external access and click **Edit**, or
   - Choose the **New** button to add a new user with external access.

   The name of this account must be the one specified in the Symantec Event Collector sensor configuration.
3. Add or change the user profile as required.
4. Select the **Enable database access** checkbox.
5. Enter the **DB password**. (When you are adding a new user, this field is automatically copied from the New Password field.) The Symantec Event Collector will be required to use this password when accessing the Events API.
6. Confirm the password and click **OK**.

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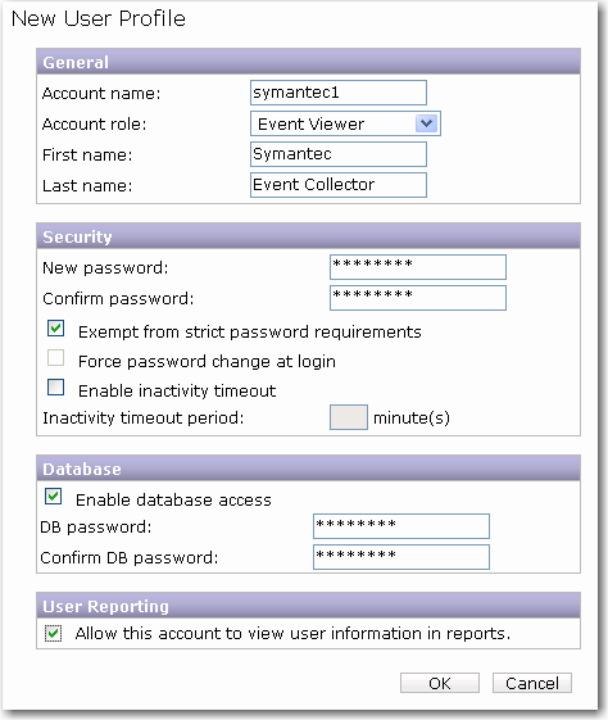

This is all that is required for the Profiler side of the integration.

For Additional Information

If you have questions or need additional information, please contact Riverbed Technical Support at https://support.riverbed.com or call 1-888-RVBD-TAC (1-888-782-3822) in the United States and Canada or +1 415 247 7381 outside the United States.

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